



Visitation Policy & Procedures

Policy Statement

The Visitation Policy is established to prioritize the safety and well-being of residents, visitors, and employees while adhering to relevant laws and regulations. Our community is committed to facilitating visitation without undue restrictions.

Policy Responsibility

In accordance with Florida Statute 408.823, the Executive Director assumes responsibility for ensuring staff compliance with this policy.

General Guidelines

1. For first-time visitors, offer Infection Control Training and Education.
2. Maintain screening processes, personal protective equipment (PPE) availability, and infection control protocols.
3. Provide readily available hand sanitizer for staff, visitors, and residents throughout the community.
4. Screenings for entry into the community are no longer mandatory.
5. Face mask usage is optional for residents and visitors, regardless of vaccination or immunization status, unless the visitor is unwell or displaying symptoms.
6. Visitors must promptly inform the community if they develop symptoms or test positive for any infectious disease or virus within 7 days of their visit.
7. Visitors of residents in isolation must wear N-95 masks, gowns, and face shields (N95 masks may be provided).
8. Provide necessary PPE to visitors before permitting entry if their loved one is in quarantine.
9. Encourage hand hygiene for residents and visitors before and after contact.
10. In-room visitation for residents sharing a room should be avoided, but if necessary, unvaccinated roommates should not be present during the visit. In cases where both

residents cannot leave the room, in-room visitation should follow recommended infection prevention measures.

11. Residents can receive visitors of their choice between 9:00 a.m. and 9:00 p.m. with no visitor number limitations.
12. The Executive Director is responsible for staff compliance with this visitation policy.
13. Visitors are not required to provide proof of vaccination or immunization.
14. Consensual physical contact between a resident and visitor is permitted.

Essential Caregivers

Residents or their responsible parties may designate Essential Caregivers with no limits on the number of identified caregivers per resident.

Special Circumstances

In the event that a State Agency imposes restrictions, Essential Caregivers will be permitted in the following circumstances, unless the resident objects:

1. End-of-life situations.
2. Residents who previously lived with family before moving in and are struggling with the transition.
3. Residents making major medical decisions.
4. Residents experiencing emotional distress.
5. Residents grieving the recent loss of a friend or family member.
6. Residents requiring assistance with eating or drinking that was previously provided by a family member or caregiver.
7. Residents who used to interact but are now seldom speaking. Visits during these times must occur in the resident's room.

For More Information

For additional information on visiting Florida communities, please visit ahca.myflorida.com/visitation/. If you believe that your rights or those of your loved one are being violated, please contact AHCA at the toll-free Complaint & Information Call Center at 1 (888) 419-3456 or complete an online complaint form at: <https://ahca.myflorida.com/>.

Community Access Procedure

1. Upon arrival, check in at the front desk.
2. Sign in and out on the Visitor Log.
3. Visitors will be provided with and briefed on Visitation/Infection Control guidelines.